IDKC

24/7 Managed Security

+ Scheduled On-Site IT Support

CrowdStrike • SentinelOne • Sophos • Cloudflare

Remote 24/7 threat monitoring, paired with scheduled on-site support — enterprise-grade protection, delivered locally.

A general overview — we'll tailor a plan to your business after a quick conversation.

IDKC — Managed Security & IT Provider

THE PROBLEM

SMB Cyber Threats Are Outpacing In-House IT

- Ransomware increasingly targets under-protected small and mid-size businesses first
- Employee endpoints remain the #1 entry point for attackers
- Servers & NAS are high-value targets once an attacker gains a foothold
- Most SMBs have no real-time, 24/7 monitoring in place
- Traditional antivirus alone can't stop modern behavioral & fileless attacks

88%

of ransomware incidents hit smaller, underprepared organizations

$4.44M

average global cost of a data breach in 2025

Source: Verizon 2025 DBIR; IBM Cost of a Data Breach Report 2025

THE APPROACH

Two Pillars of Protection

Enterprise-grade remote monitoring supported by on-site care when needed.

Pillar 1

24/7 Remote Security Monitoring

- Endpoint Protection (EDR) on every employee device
- XDR correlates events across your whole network
- MDR — 24/7 SOC team responds instantly to threats
- Server & NAS monitoring for unauthorized access

Pillar 2 (Key Differentiator)

Flexible On-Site IT Support

- 2–4 hrs on-site, scheduled, with your team
- On-site support for everyday IT issues
- A support partner who knows your environment, not a ticket queue
- Hardware, network & general IT problem-solving included

TECHNOLOGY STACK

Industry-Leading Platforms

Platform selection is driven by your environment, device count, and compliance needs.

CrowdStrike Falcon

AI-driven behavioral detection and threat hunting

SentinelOne Singularity

Autonomous response with one-click rollback

Sophos EDR / XDR / MDR

Layered protection tuned for SMB environments

NETWORK & INFRASTRUCTURE

Powered by Cloudflare

Enterprise network infrastructure, right-sized for SMBs.

- Enterprise-grade DDoS protection
- Global CDN for faster performance
- Zero Trust access for hybrid teams
- Near-100% uptime, backed globally

Why Endpoint + XDR + MDR? Endpoint protects each device → XDR detects lateral movement → MDR gives you human analysts responding 24/7.

WHAT YOU GAIN

Immediate, Everyday Benefits

- No more unmanaged computers
- No more blind spots in servers
- No more NAS access uncertainty
- Real-time threat isolation
- Predictable monthly cost
- Consistent on-site support

DEPLOYMENT PLAN

Step-by-Step Rollout

1. Environment assessment
2. Agent installation (employee devices)
3. Server / NAS onboarding
4. Policy configuration
5. 24/7 monitoring begins + scheduled on-site visits start
6. Monthly reporting & tuning

PRICING

Straightforward, Not Complicated

One flat monthly plan covers everything — remote monitoring, incident response, and scheduled on-site support. No hourly billing surprises, no separate vendor invoices to track.

Priced per device

Scales cleanly as you add or retire machines — you're never paying for coverage you don't need.

One monthly invoice

Covers security monitoring AND on-site visits together — not two separate bills from two separate vendors.

No hourly surprises

On-site troubleshooting time is already built in, not billed by the hour when something breaks.

Built around your setup

Your final plan reflects your actual device count, servers, and NAS — not a generic package.

WHY IT WORKS

One Partner, Not a Pile of Vendors

The usual approach splits security and IT support across separate vendors. We don't.

THE USUAL WAY

- A security vendor, billed monthly
- A separate IT contractor, billed by the hour
- No coordination between the two
- Surprise callout fees when something breaks

THE IDKC WAY

- One partner for security AND on-site support
- One predictable monthly plan
- On-site problem-solving already included
- A team that already knows your setup when something breaks

WHY WORK WITH US

A Partner Who Shows Up

On-site support

Real conversations, not just tickets

Fast response

24/7 monitoring backed by SOC analysts

Clear communication

Monthly reporting & plain-language updates

SMB-friendly pricing

Enterprise tools, right-sized cost

Enterprise-level tools

CrowdStrike, SentinelOne, Sophos, Cloudflare

On-site scheduled

A support partner who knows your environment

NEXT STEPS

Let's Build Your Tailored Plan

I can prepare a tailored plan for your business including:

- Exact device count & platform selection
- Line-item pricing (security + on-site support)
- Deployment timeline
- A scheduled on-site plan aligned with your team's workflow

IDKC — Managed Security & IT Operations

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